

**REPORT TO:** Corporate Services PPB  
**DATE:** 05<sup>th</sup> January 2010  
**REPORTING OFFICER:** Chief Executive  
**SUBJECT:** Performance Management Reports for 2009/10  
**WARDS:** Boroughwide

## **1.0 PURPOSE OF REPORT**

1.1 To consider and raise any questions or points of clarification in respect of the 2009 – 10 2nd quarter performance management reports on progress against service plan objectives and performance targets, performance trends/comparisons, factors affecting the services etc. for:

- Policy & Performance
- Exchequer & Customer Services
- Legal, Organisational Development and Human Resource Services
- Financial Services
- Property Services
- Stadium & Hospitality

## **2.0 RECOMMENDED: That the Policy and Performance Board**

- 1) Receive the 2nd quarter performance management reports;**
- 2) Consider the progress and performance information and raise any questions or points for clarification; and**
- 3) Highlight any areas of interest and/or concern where further information is to be reported at a future meeting of the Policy and Performance Board.**

## **3.0 SUPPORTING INFORMATION**

3.1 The departmental service plans provide a clear statement on what the services are planning to achieve and to show how they contribute to the Council's strategic priorities. The service plans are central to the Council's performance management arrangements and the Policy and Performance Board has a key role in monitoring performance and strengthening accountability.

3.2 The quarterly reports are on the Information Bulletin to reduce the amount of paperwork sent out with the agendas and to allow Members access to the reports as soon as they have become available. It also provides Members with an opportunity to give advance notice of any questions, points or requests for further information that will be raised to ensure the appropriate Officers are available at the PPB meeting.

**4.0 POLICY AND OTHER IMPLICATIONS**

4.1 There are no policy implications associated with this report.

**5.0 RISK ANALYSIS**

5.1 Not applicable.

**6.0 EQUALITY AND DIVERSITY ISSUES**

6.1 Not applicable.

**7.0 LIST OF BACKGROUND PAPERS UNDER SECTIONS 100D OF THE LOCAL GOVERNMENT ACT 1972**

<b>Document</b>	<b>Place of Inspection</b>	<b>Contact Officer</b>
-----------------	----------------------------	------------------------